

We hope our brochure answers a lot of the questions you will have about Riverside House but there is no substitute to coming and having a look around the home. Please come in at any time and we will be delighted to show you around.



A Caring Heart, in the Heart of Morpeth..... Providing care to our residents



See the latest activities on our Facebook page



Dear Visitor

My name is Julie Roper, and I am the Manager here at Riverside House. I have worked at the home since 2021 but have worked in care for over 15 years.

I have a good knowledge and understanding of all the residents' individual needs and preferences as well as the safe running of a residential care setting. I take a hands-on approach to developing my staff and operate an open-door policy for all residents, families, and staff members.

The staff at Riverside House are proud of the care we deliver; we offer exceptional standards of respite and residential care, and we pride ourselves on our warm and welcoming environment.

We are all passionate about our roles, providing the very best care in a safe and comfortable environment. We encourage a 'home from home' feel ensuring the environment is well maintained and relaxed.

Our 2022 award winning activities team provides a range of events, activities and encourages our residents to engage in their favorite past times and maintain hobbies. The home is part of the local community, and we have the Forget-me-not Choir, Chatty Café, weekly nursery, Quiz nights with the Morpeth Town Council and we have regular visits from local schools, the Princess Trust, Scouts, Guides and Army Cadets.

We encourage our residents to join in and live their lives as they wish, after all it's their home.

Our aim is to provide a relaxed, caring, and friendly environment, where dignity, independence, safety, and comfort are the forefront of daily living. We continue to invest in all our staff, ensuring training and resources are available to enable them to maintain exceptional standards.

If you have any further queries, do not hesitate to contact me on 01670 503103 or by emailing me: Manager@riversidehousemorpeth.co.uk and I will be happy to assist you.

Yours faithfully

Julie Roper Manager, Riverside House



Excellence in Care

"We at Riverside House know that finding the home for you or your loved one is a choice not to be taken lightly. Moving home is an emotional and challenging time at any age, but it can be even more so in later life. That is why we offer in-depth consultations to walk you through your needs, the scope of your care and your goals for the future. We listen to what will make your move as smooth as possible and to what will make everyone feel at home.

We'd be delighted to show you around to experience our homely, welcoming atmosphere for yourself, so please arrange to pop in for a chat."





Person Centred Individual Care

We recognise that everyone is different and the care we deliver aims to reflect this. Riverside House provides a homely, relaxed and safe atmosphere for its residents, visitors and staff.

Comfort & Wellbeing

Compassion, respect, dignity, and choice is the essential foundation stones to our approach. We ensure that we encourage greater involvement by residents and their families for shared decision making.

Assistance with Care Fees

We have extensive experience with financial support for residential care. Julie Roper will be happy to discuss your specific circumstances and needs in total confidence





When you live at Riverside House it becomes your home ...



Our philosophy is simple, we provide all our residents with high-quality personcentred care in their home, Riverside House. Our residents have freedom of choice, privacy and personal.





Life at Riverside House is built around you....



We seek to make every day enjoyable and aim to have an environment with happy smiling faces.



Our outdoor space

We love our outside space and use every opportunity to spend time in the garden and summer house. Looking after the garden is a shared responsibility of our maintenance and housekeeping teams but many of residents are keen gardeners and also help out when they want. Any resident who wants to grow flowers, fruit or vegetables is encouraged to do so.



""It is so nice to be able to go out in the gardens when the weather is nice. The summer fair and the barbecues we have are wonderful. My family come down and join me."

Resident



We Stimulate the mind...

Riverside House is a place where we stimulate the body and the mind. We have excellent activity Coordinators, who run a programme of activities.

Activities and Community Links

We are proud to be part of the Morpeth Community. Our home won the National Care Awards Activity Team of the Year in 2022. Examples of our activities and community links include:

- Daily exercise classes with Age UK.
- Nursery visits with local play groups.
- Quiz nights with local councillors.
- Regular shows from local entertainers.
- The Forget-Me-Not choir.
- Chatty café.
- Group reminiscence chats.
- Dominoe club.
- "Knit and natter".
- Movies and a quiet lounge.





"Food Glorious Food"

Our excellent team of kitchen staff are here to provide all our residents with a delicious, nutritious and well-balanced diet.

We always ask residents and their families about their food preferences and dietary requirements. Our Head Chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients sourced from local suppliers where possible.

We ensure that meal times have choice, please see our latest seasonal menu.



Riverside House Care Home

Our care home is in the heart of Morpeth and is a few minutes' walk from the town centre and its amenities.

Where are we?

Riverside House is in the centre of Morpeth and is within easy reach of the A1 and A197. We have plenty of parking in our own car park. Morpeth railway station is less than 10 minutes' walk away. Within five minutes' walk are two bus stops which serve Newcastle-upon-Tyne and Blyth (Routes 2, X14, X15, X18 and 436)



Contact Us:





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Low Stanners, Morpeth Northumberland NE61 1TE Tel: 01670 503103 email: manager@riversidehousemorpeth.co.uk www.riversidehouse.co.uk Riverside House is an independent care home in the heart of Morpeth. We believe we are an integral part of the local community and our focus is on delivering high quality person centred care.