

# riverside house residential care in Morpeth



**A Caring Heart, in the Heart of Morpeth.....  
Providing care to our residents**

Dear Visitor

My name is Danielle Carter and I am the Registered Manager here at Riverside House. I have worked in the care sector for 15 years and have been at Riverside House for eight years, showing commitment and compassion to residents and their families.

I have a good knowledge and understanding of all the residents' individual needs and preferences as well as the safe running of a residential care setting. I take a hands-on approach to developing my staff and operate an open-door policy for residents, families and staff.

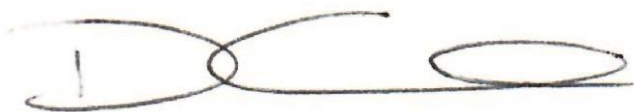
The staff at Riverside House are proud of the care we deliver; we offer exceptional standards of respite and residential care and we pride ourselves on our warm and welcoming environment.

We are all passionate within our roles, providing the very best care in a safe and comfortable environment. We encourage a 'home from home' feel ensuring the environment is well maintained and relaxed.

Part of the Riverside House team is two well experienced and knowledgeable activity coordinators who pride themselves on person centered planning and delivery, these programmed of events encourage our residents to engage in their favorite past times and maintain hobbies and community links. We encourage our residents to join in and live their lives as they wish, after all it's their home.

Our aim is to provide a relaxed, caring and friendly environment, where dignity, independence, safety and comfort are the forefront of daily living. We continue to invest in all our staff, ensuring training and resources are available to enable them to maintain exceptional standards.

If you have any further queries, do not hesitate to contact me on 01670 503103 or by emailing me: [danielle.carter@riversidehousemorpeth.co.uk](mailto:danielle.carter@riversidehousemorpeth.co.uk) and I will be happy to assist you. Yours faithfully



Danielle Carter  
***Registered Manager, Riverside House***





## Person centered individual care

We recognise that everyone is different and the care we deliver aims to reflect this. Riverside House provides a homely, relaxed and safe atmosphere for its residents, visitors and staff.

### COMFORT & WELLBEING

Compassion, respect, dignity and choice is the essential foundation stones to our approach. We ensure that we encourage greater involvement by residents and their families for shared decision making.

### ASSISTANCE WITH CARE FEES

We have extensive experience with financial support for residential care. Danielle Carter will be happy to discuss your specific circumstances and needs in total confidence

# When you live at Riverside House it becomes your home...



Our philosophy is simple, we provide all our residents with high quality person centered care in their home, Riverside House. Our residents have freedom of choice, privacy and personal attention.

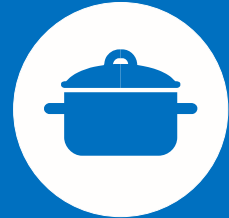
# Life at Riverside House is built around you...



Landscaped gardens



Dentist



Home cooking



Cinema room



Audiologist



Quiet lounge



Activities



Optician



Wi-Fi



Laundry



District Nurse & GPs



Hairdresser

**We seek to make every day enjoyable and aim to have  
an environment with happy smiling faces**



**We stimulate the mind...**

**Riverside House is a place where we stimulate the body and the mind. We have two Activity Coordinators, who run a programme of activities.**

## **ACTIVITIES**

We are proud to be a member of NAPA.

They believe that every care and support setting should be full of life, love and laughter, so do we.

We value:

- ✍ The uniqueness of every person and their right to a meaningful conversation every day.
- ✍ The right to person-centred meaningful engagement with choice and control over how they spend their time.
- ✍ Activity provision which is respectful, creative, innovate and fun supported by skilled staff.



## ...and the body

**Food plays an important part of the life of Riverside House. We strive to make our meal time experience enjoyable for all**

### **DIETARY REQUIREMENTS**

As part of your care package we identify your food preferences and dietary requirements.

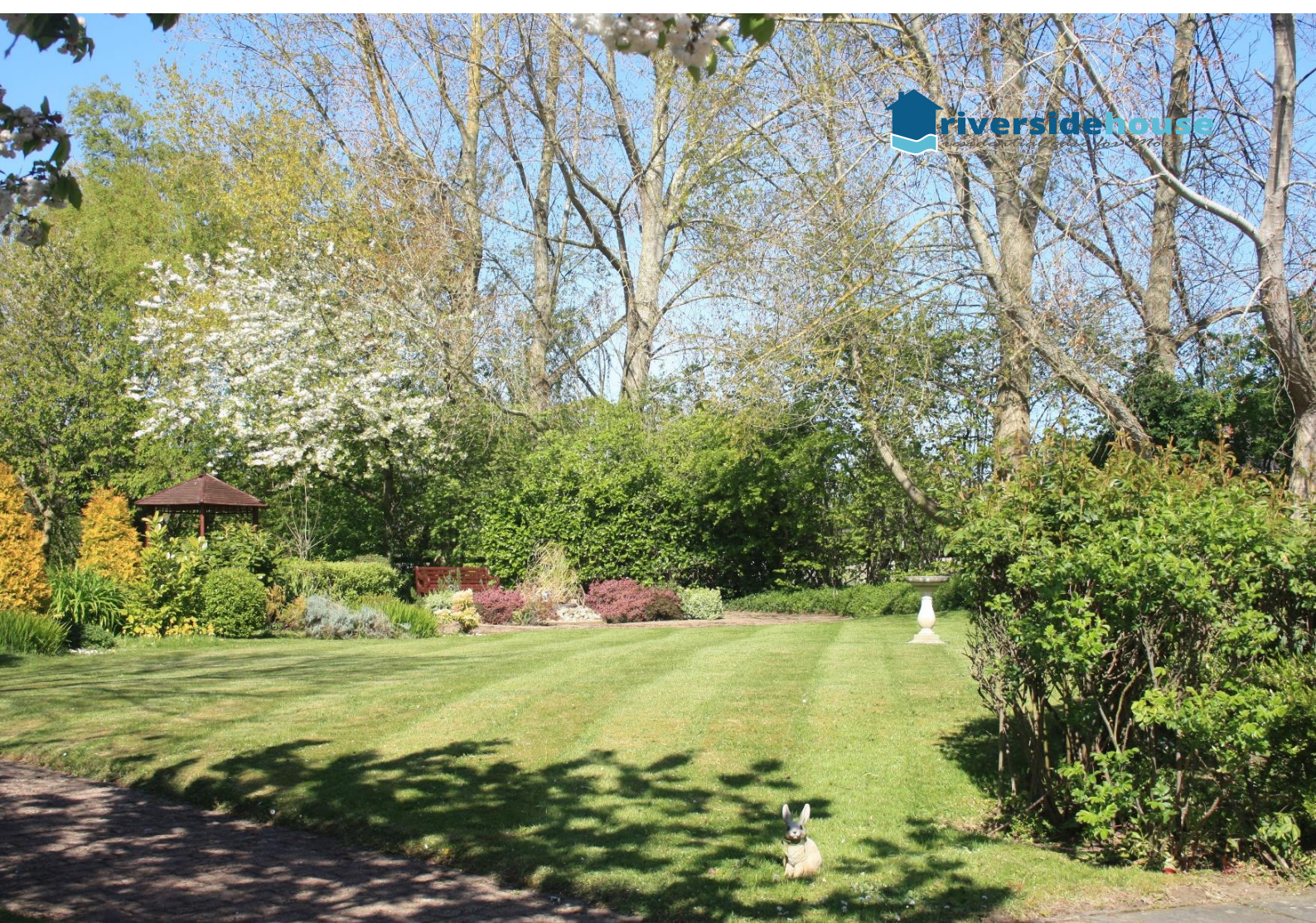
Our Head Chef creates a menu designed to bring nutritious tasty meals to our residents. We use fresh ingredients, sourced locally where possible and cater for special needs such as diabetes.

Residents can eat in our dining room or in their bedrooms if they prefer.

We look forward to seeing you for afternoon tea.







## Comfortable living space

We are passionate about gardening and believe our garden space should be used by all. Richard looks after our gardens and he takes great pride in keeping them in tip top shape. They are quiet space to relax and contemplate!



“The greatest fine art of the future will be the making of a comfortable living space from a small piece of land.”

*Abraham Lincoln*



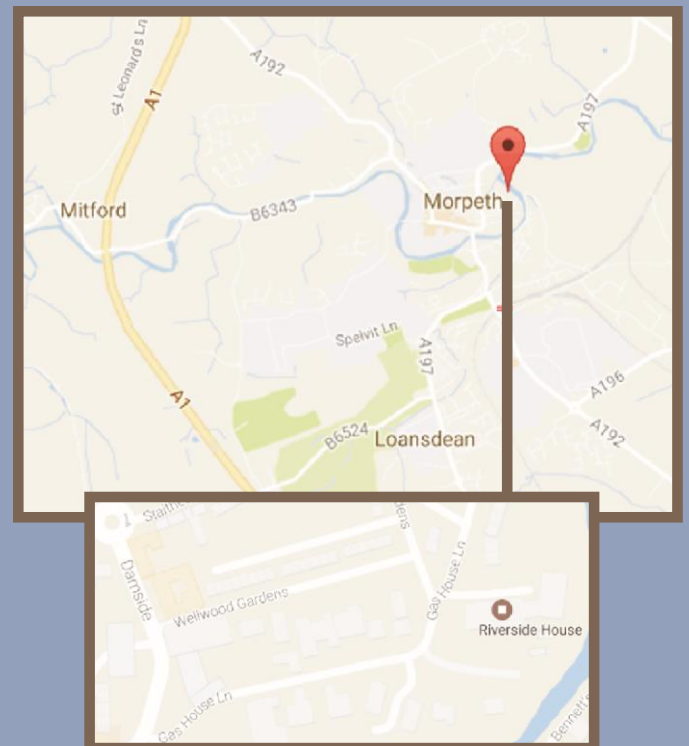
# Riverside House

## Care Home

Our care home is in the heart of Morpeth and is a few minutes' walk from the town centre and its amenities

### Where are we?

Riverside House is in the centre of Morpeth and is within easy reach of the A1 and A197. We have plenty of parking in our own car park. Morpeth railway station is less than 10 minutes walk away. Within five minutes walk are two bus stops which serve Newcastle-upon-Tyne and Blyth (Routes 2, 43, 44, 51, X16 and X84)



### Contact us:



01670 503103



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Find us on Facebook



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Riverside House is an independent care home in the heart of Morpeth. We believe we are an integral part of the local community and our focus is on delivering high quality person centered care.